

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5323153
<b>Application Number:</b>	10642532
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2923
<b>Title of Invention:</b>	Centralized call processing
<b>First Named Inventor/Applicant Name:</b>	Robert L. Rae
<b>Customer Number:</b>	00758
<b>Filer:</b>	Dohyun Ahn
<b>Filer Authorized By:</b>	
<b>Attorney Docket Number:</b>	18279-14445
<b>Receipt Date:</b>	12-MAY-2009
<b>Filing Date:</b>	15-AUG-2003
<b>Time Stamp:</b>	19:41:43
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$180
RAM confirmation Number	5158
Deposit Account	192555
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

**File Listing:**

<b>Document Number</b>	<b>Document Description</b>	<b>File Name</b>	<b>File Size(Bytes)/Message Digest</b>	<b>Multi Part /.zip</b>	<b>Pages (if appl.)</b>
1		14445_Amendment_C.pdf	126437 a064bf582a0c37d7deb6b6b82c1a7f49bb5 85f6f	yes	12

**Multipart Description/PDF files in .zip description**

<b>Document Description</b>	<b>Start</b>	<b>End</b>
-----------------------------	--------------	------------

Amendment/Req. Reconsideration-After Non-Final Reject	1	1
---	---	---

Claims	2	6
--------	---	---

Amendment/Req. Reconsideration-After Non-Final Reject	7	12
---	---	----

**Warnings:**
**Information:**

2	Transmittal Letter	14445IDS.pdf	106043 33bbff853104b3be700a351dac239a1d840a c6f38	no	3
---	--------------------	--------------	---	----	---

**Warnings:**
**Information:**

3	Information Disclosure Statement (IDS) Filed (SB/08)	14445Form8A.pdf	92794 3d597c7c466dd149e2dc1b747cf974b075b ac1e5	no	1
---	---	-----------------	---	----	---

**Warnings:**
**Information:**

This is not an USPTO supplied IDS fillable form

4	Fee Worksheet (PTO-875)	fee-info.pdf	29917 f12b15b206519502c77445cf25ba709dd9 45b45	no	2
---	-------------------------	--------------	--	----	---

**Warnings:**
**Information:**

<b>Total Files Size (in bytes):</b>	355191
-------------------------------------	--------

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.